

Ethics

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PMAP 3210: Introduction to Nonprofits
Andrew Young School of Policy Studies

Do your check-in!

Plan for today

Ethics in the nonprofit sector

Ethical frameworks

An ethics toolkit

Ethics in the nonprofit sector

What is ethics?

“...well-founded standards of right and wrong that prescribe what humans ought to do, usually in terms of rights, obligations, benefits to society, fairness, or specific virtues...”

How to decide the “right” thing to do

General types of ethical problems

Managerial mischief

Behavior that reasonable people would clearly recognize as being wrong

Moral mazes

Less wrongful behavior that managers deal with on a daily basis

General types of ethical problems

Managerial mischief

Covering up harmful mistakes to protect the organization

Diverting nonprofit funds for personal use

Misleading donors on how funds will be spent

Moral mazes

Using nonprofit office supplies for personal things

Conscious use of nonprofit funds in an inefficient manner

Contracting to a relative of a board member

Nonprofit ethical accountability

Nonprofits have a legal and ethical responsibility to:

Donors

Clients

Board and staff

General public

Ethical accountability

Nonprofits should care about these aspects of accountability:

How they govern their organization

How they spend their money

The truthfulness of nonprofit representations

Their willingness to disclose basic information to the public

Creating ethical nonprofits

Codes of ethics

The Mott Foundation's code of ethics

Ethics trainings

Merit Leadership

Ethics hotlines

CARE's EthicsPoint hotline

Organizational culture

Ethical frameworks

I've just been sent a baby present from a key supplier. It's a small gift, a sign of goodwill thanks to work I've done to improve an unstable relationship between our companies. My organization forbids employees from accepting gifts of any kind from suppliers, but I also know that my boss accepted a similar gift just two weeks ago. If I keep the gift, nobody will know, but if I send it back, I'll probably hurt someone's feelings.

Why use ethical frameworks?

**There is never one right answer
to an ethical problem**

**There are different ways
of thinking about problems**

My favorite four frameworks

Teleology / utilitarianism

Focus on the outcomes and ends

Deontology

Focus on the means and universal rules

Virtue ethics

Make best possible version of yourself

Moral contractualism / decency

Make best possible version of others

Teleology / Utilitarianism

Teleology

Decisions should be based on *results*; results should create most good and least evil

"The ends justify the means"

Utilitarianism

Decisions should be based on *the greatest good for the most people*

Literal moral calculus using "utils," or happiness points

Teleology / Utilitarianism



Deontology

Immanuel Kant's categorical imperative

Act only according to that maxim whereby you can, at the same time, will that it should become a universal law.

Decisions should be based on *whether they are the right thing to do*, regardless of consequences. The **circumstance shouldn't matter**

All actions should be **universalizable**—what I do, anybody else can do

Deontology



Virtue ethics

Decisions should be made by people with *benevolence* who possess specific virtues

Aristotle's cardinal virtues:

Fortitude (courage)

Temperance (moderation)

Prudence (wisdom)

Justice

Universal-ish virtues:

Honesty

Responsibility

Respect

Fairness

Compassion

Moral contractualism & decency

**We owe things
to each other.**

We should design rules that can't be rejected by the people we share the world with.

T. M. Scanlon's *What We Owe To Each Other* (2000) and Todd May's *A Decent Life* (2019)

Decisions should reduce human suffering and lift others up

Human relationships are central—what decision best enables and enhances our social contract?

**You find \$50 on the floor after class.
Do you track down the person
it might belong to, or keep it?**

Teleological / utilitarian logic

**Maximize happiness and minimize pain
by analyzing consequences**

Getting more money gives you more utility, but it is offset by guilt

Consequences: get richer, get caught, feel happy, feel sad, person who lost the money really needed it, you really needed it, waste time finding person

**Stick all that information into a magic formula in your head.
If keeping it gives you the most utility, keep it. Otherwise don't.**

Teleological / utilitarian logic

Achieves the "greatest good for the greatest number"

Foundation for public policy

BUT! As long as the outcome is good, it doesn't matter how you get there.

Deontological / Kantian logic

**No need for moral calculus.
Give the money back.**

"What I do, anybody else can do"

**If everyone kept money they found,
the world would be worse off**

Finding the original owner could be a universal law

Deontological / Kantian logic

The rules and process matter

**BUT pure Kantians don't allow for exceptions
(and thus don't really exist IRL)**

You can't lie to a murderer at the door because lying cannot be universalized

Virtue ethics logic

**An action is good if it
maintains integrity and builds character**

**Pretty much every agreed-upon virtue
(honesty, responsibility, respect, fairness, compassion, etc.)
says to give the money back**

Virtue ethics logic

Virtue ethics isn't very normative or universal

Quick way to test virtues is the *disclosure rule*:

How would you feel if your response appeared in the media?

Moral contractualism & decency logic

We owe things to each other.

Our decision should reduce human suffering and lift others up

Consider why the \$50 is there. Someone who was planning to use it for something useful probably dropped it on accident.
Reduce suffering by finding them.

We have a social obligation to do this.

An ethics toolkit

The Ethics Toolkit

- **Gather the facts**
- **Define the ethical issues**
- **Identify the affected parties**
- **Identify the consequences**
(utilitarianism)
- **Identify the obligations**
(deontology)
- **Consider your character and integrity** (virtue ethics)
- **Consider what would be decent and most helpful for others** (moral contractualism)

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Teleology / utilitarianism

Focus on the outcomes and ends

(Words like "results", "outcomes",
"effect", "consequences")

Deontology

Focus on the means and universal rules

(Words like "rights", "justice",
"fairness", "rules")

Virtue ethics

Make best possible version of yourself

(Words like "character",
"integrity", "reputation")

Moral contractualism / decency

Make best possible version of others

(Words like "obligations",
"expectations", "society")

Your organization is receiving a large donation to support research. Though you are not sure, there are some indications that the family who is providing the donation received their money through smuggling drugs. They may also be involved in money laundering.

Your organization runs community health clinics in rural Haiti. To stay caught up with relevant research and to network with potential donors and volunteers, your staff attends annual conferences at expensive Swiss chalets. Is this ethical?

Your organization received too much money for a program that's already well-funded. Should you divert the money to a different under-funded program?

"Doctoring the resume"